

November 17, 2010

Dear Mr. Rushton,

Thank you for your hospitality and for so kindly hosting our Better Business Bureau Advisory Council meeting at your company.

Crystal gave us a tour of your facility. It was a great opportunity for our Advisory Council members to learn about Yavapai Plumbing and Heating.

Thank you for your support of your BBB. Should you have any questions about BBB services or should you have an interest in possibly serving on our Advisory Council, don't hesitate to give me a call.

With sincere appreciation,

Marg Hawke, Director
Yavapai County branch office
Better Business Bureau of Central,
Northern and Western Arizona