

We here at Washington Federal in Prescott Valley all agreed that we are so happy to have met Bill Morse (Plumbing Service Manager) @ Yavapai Plumbing & Heating. When we experienced a problem with our “Electric Tankless Water Heater” that was installed in our new building back in 2008, we were told by the Manufacturer & the Companies Rep, that we need to “replace the unit, (given it's age!)” A figure of \$380 - \$420 was estimated. I needed to get bids for the work to be turned in. My first call was to Yavapai Plumbing. Bill came out that same morning with the intent to give a bid. He went the extra mile by checking the units connection, our breaker box, etc. He quickly found the solution to the problem was just a water flow aerator issue. He replaced those on the faucet.....and now everything work perfectly! It's so nice to meet an honest, good man, and he surely is one!! Any other issues here or at home.....that's who we'd be calling!

Thanks: The Staff @ Washington Federal

Prescott Valley, AZ Branch #166
Phone: 928-759-7053

Washington Federal.
invested here.

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