

Donna

Prescott Valley, AZ 86314

Yavapai Plumbing and Heating
5860 North Fulton Drive
Prescott Valley, AZ 86314

Date: 12/17/12

Dear Yavapai Plumbing and Heating Owner and Staff;

We wanted to thank you very much for your friendly service and for honoring your word. From your friendly office staff to your salesmen and your installers/maintenance people, everyone we have dealt with has been pleasant, professional and produced excellent work. We had purchased a furnace last year along with a HEPA Filter. The furnace – we love! Unfortunately, we didn't think the filter was helping us much at all so we had that removed. Thank you for honoring your word and allowing us to return it for a refund. A special thanks to Brian Brooks, who we feel we can always depend on for good service. We will not hesitate to recommend your company. Thanks for a nice WARM year!

Sincerely,

James & Donna

A handwritten signature in blue ink, appearing to read "James & Donna". The signature is written in a cursive style with a large initial "J" and "D".

Donna Adanlis
3715 N Valorie Dr.
Prescott Valley, AZ 86314

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