

From: Robin

Sent: Tuesday, March 26, 2013 4:26 PM

To: Jeremy Rushton

Subject: kudos

Jeremy,

I just wanted to drop you a note and let you know that last night I had a need to use your services. Water filled our entire bottom floor of a two story house! Your technician Bob was wonderful and handled himself in a very professional manner. He was there in 20 minutes from the time we called. Amazing!

Thank you for having such a wonderful staff!

Robin